

Multi-sites international company is looking to recruit a **French speaking Operations Manager** for its London facilities. You will manage the London operations and will join a fast-paced environment and dynamic team. The Operations Manager's role is very varied including working with unions, managers, and making sure that everything runs smoothly to achieve company goals and targets.

ROLE:

- Managing operations budget, ensuring the business is run effectively AND within the expected budget set and meeting the organisational KPIs
- Organising and running regular meetings with trade union, consulting and informing them on all aspects of employees' life cycle with the support of the HR Manager
- Agreeing on new HR, service and operational policies where required
- Taking the lead in case of unexpected situations or emergencies to keep the operations running as smoothly as possible
- Ensuring your site is legally compliant at all times in all areas
- Liaising with other departments managers and communicating with your staff via newsletter, meetings, and webinars
- Being responsible for the implementation and monitoring of all procedures relating to your site
- Ensure client relationship is maintained, and any issues are resolved quickly and efficiently
- Ensuring the site has sufficient staffing levels in all departments
- Ensuring the health and safety of the site, working with stakeholders in charge
- Managing the London facilities, ensuring any issues are raised with the appropriate people
- Working with and attending regular international meetings to ensure all sites are aligned on processes

PROFILE:

- Fluent French and English with excellent communication skills both verbal and written
- Previous experience as an operations manager or a general manager or an area manager from hospitality, retail, facilities or similar sectors.
- Experience in managing budget, managing and leading teams from multi-cultural background, and building relationship with trade unions
- Experience in working under pressure, where not a day is like the other (**if you like routine, the role is not for you**).
- Proven experience in adapting to challenges and new situations
- Strong business acumen

SALARY & BENEFITS and THINGS TO KNOW:

- Up to £65k/y + bonus + very good benefits
- Hybrid role
- Even though the role is Monday to Friday, you will be required to be on call and work some weekends during the year
- There will also be occasional travel to other international sites with early morning starts, sometimes finishing quite late or staying overnight.