

Our client is an international organisation operating in the travel and transport sector. They are looking for a **French speaking Logistics Specialist** to join their London operations team. Reporting to the Logistics Manager, you will coordinate day-to-day logistics activities, support frontline teams, monitor service performance and help ensure the smooth delivery of operations.

This is a 35 hours per week, 5 days out of 7 (weekend rota included).

ROLE of the Logistics manager:

- Coordinating daily communications with operational teams regarding stock levels, equipment issues and service requests.
- Responding to queries from frontline crews and providing timely operational support.
- Monitoring train services and identifying potential operational disruptions.
- Inputting and maintaining operational data, including crew feedback, product shortages, recycling and wastage.
- Managing fresh food orders and validating premium service orders.
- Liaising with the Logistics Manager, Team Leads and wider operational teams to ensure effective communication of service updates.
- Working closely with colleagues to continuously improve operational processes and service delivery.
- Monitoring external events and operational disruptions, implementing contingency plans where required.
- Supporting the delivery of special events and charter services.
- Monitoring logistics performance data, including wastage, recycling and stock replenishment, taking appropriate action to maintain service levels and KPI performance.

PROFILE:

- Fluent in both **English and French** with strong communication skills.
- Dutch language skills would be an advantage.
- Previous experience in logistics, operations, supply chain or a fast-paced customer service environment.
- Strong IT skills and confidence working with operational systems and data.
- Excellent numerical accuracy and attention to detail.
- Strong problem-solving skills with the ability to prioritise and respond quickly to operational issues.
- Excellent communication skills and the ability to work effectively with multiple stakeholders.
- **Flexible and able to work shifts, including weekends on a rota basis.**
- Proactive, organised and able to perform well under pressure.

SALARY & BENEFITS:

- Circa £35 pa + 2k meal allowance
- Excellent benefits including bonus, discounted train tickets, contributory pension, 25 days' holiday, cycle to work, discount in selected shops within St Pancras station and many more.

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